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CERTIFICATE UNDER 37 CFR 1.10:

The undersigned hereby certifies that this Patent Application has been deposited with the United States Postal Service as "EXPRESS MAIL," postage prepaid, "express mail post office to addressee" service as required by 37 C.F.R. 1.10 on the date indicated above, in an envelope addressed to the Assistant Commissioner for Patents, Washington, DC 20231

Signature of Person Mailing Paper

PATENT

Attorney Docket No.: 1113-201

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Dver

SERIAL NO.:

Unknown

Group Art Unit:

Unknown

FILING DATE:

August 16, 2000

Examiner:

Unknown

FOR:

LEAD SUSPECT

MANAGEMENT

TRANSMITTAL LETTER

Assistant Commissioner for Patents Washington, DC 20231

Sir:

Transmitted herewith for filing is a utility patent application under 35 U.S.C.

§111(a) of Dver for LEAD SUSPECT MANAGEMENT. Enclosed are the following:

- Utility patent application, including Specification and Abstract (46 sheets), 1.
- 2. Drawings (17 sheets),
- Inventor's Declaration and Power of Attorney (2 sheets), 3.

- Verified Statement by Small Business Concern Claiming Small Entity Status (2 sheets),
- 5. A Credit Card Payment Form (1 sheet), and
- 6. A self addressed stamped postcard.

A credit card payment form is attached authorizing payment of the filing fee in the amount of \$804.00. Please stamp the postcard indicating the serial number assigned to this patent application.

Respectfully submitted,

Bv:

Rochelle Lieberman Registration No. 39,276

Lieberman & Brandsdorfer, LLC 12221 McDonald Chapel Drive Gaithersburg, MD 20878-2252

Phone: (301) 948-7775

Fax: (3

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(301) 948-7774

August 16, 2000



Procedure 1.98

Approved for use through 09/19/2008 CMB 3831-0331

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Under the Peperson Resident Act of 1986, no persons are required to respect to a catalation of information unions & deplays a visit QMB careed number. STATEMENT CLAIMING SMALL ENTITY STATUS Docket Number (Optional) (37 CFR 1.9(f) & 1.27(c))-8MALL BUSINESS CONCERN 1113-201 Applicant Patentee, or Identifier: DV 9.7 Application or Patent No.: __ Fledorissued Filed herewith The Lead Suspect Management I hereby state that I em the owner of the errest business concern identified below an official of the small business concern empowered to act on behalf of the concern identified below: NAME OF SMALL BUSINESS CONCERN___Load_Factory_Inc._ ADDRESSOF SMALL BUSINESS CONCERN 23 NADCY Drive Ashland. MA 01721 I haveby state that the above identified small business concern qualifies as a small business concern as defined in 13 CFR Part 121 for purposes of paying reduced fixes to the United States Patent and Trademark Office. Questions related to size standards for a small business concern may be directed to: Small Business Administration, Size Standards 618ff. 409 Third Street, SW, Washington, DC 20416. I hereby state that rights under contract or law have been conveyed to and remain with the small business concern identified above with regard to the invention described in: The specification filed herowith with trie so listed above. the application identified above. the patent identified above. If the rights held by the above identified small business concern are not exclusive, each individual, concern, or organization having rights in the invention must file separate statements as to their status as small entities, and no rights to the invention are hald by any person, other than the inventor, who would not qualify as an independent inventor under 37 CFR 1.9(c) if that person made the invention, or by any concern which would not qualify se a small business concern under 37 CFR 1.9(d), or a nonprofit organization under 37 CFR 1.9(e). Each person, concern, or organization having any rights in the invention is liebed below: no such person, cuncern, or organization ex can each such person, concern, or organization is listed below. Sedona Corporation
Separate statements are required from each named person, concern or organization having rights to the invention stating their status as small entities. (37 CFR 1.27) I acknowledge the duty to file, in this application or patent, notification of any change in status resulting in loss of entitement to small entity status prior to paying, or at the time of paying, the earliest of the issue fee or any maintenance fee due after the date on which status as a small entity is no longer appropriate. (37 CFR 1.28(b)) NAME OF PERSON SIGNING Alyssa Dver TITLE OF PERSON IF OTHER THAN OWNER President ADDRESS OF PERSON SIGNING 23 Nancy Drive, Ashland, MA 01721 NO DATE 8.15.00

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STATEMENT CLAIMING SMALL ENTITY STATUS (37 CFR 1.9(f) & 1.27(c))SMALL BUSINESS CONCERN	Decket Number (Optional) 1113-201
Applicant Patentee, or Identifier Dv e.r.	
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Filed herewith The Lead Suspect Management	
hereby state that I am the owner of the small business concern identified below: an official of the small business concern empowered to act on behalf of the conc	ern identified below:
NAME OF SMALL BUSINESS CONCERN Sedona Corporation	
ADDRESS OF SMALL BUSINESS CONCERN 649 N. Lewis Road. Limerick. På 1946R	Suite 220,
) hereby state that the above identified small business concern qualifies as a small 13 CFR Part 121 for purposes of paying reduced fees to the United States Patent and Tradio size standards for a small business concern may be directed to: Small Business Admit 109 Third Street, SW, Washington, DC 20416.	
I hereby attate that rights under contract or taw have been conveyed to and remain a dentified above with regard to the invention described in:	with the small business concern
the specification filed herewith with title as listed above. the application identified above. the patent identified above.	
If the rights held by the above identified small business concern are not exclusive riganization having rights in the invention must file separate statements as to their status of the invention are held by any person, other than the inventor, who would not qualify as a 7 CFR 1.9(c) if that person made the invention, or by any concern which would not qualified 37 CFR 1.9(e), or a non-profit organization under 37 CFR 1.9(e).	as small entities, and no rights
Each person, concern, or organization having any rights in the invention is listed beaution outsits.	ow:
22 each such person, concern, or organization is listed below	
Lead Factory Inc. Separate statements are required from each named person, concern or organization ating their status as small entities. (37 CFR 1.27)	having rights to the invention
I acknowledge the duty to file, in this application or patent, notification of any chang- ntitionment to small entity status prior to paying, or at the time of paying, the earliest of the e due after the date on which status as a small entity is no longer appropriate. (37 CFR	
AME OF PERSON SIGNING Marco Emrich	
TLE OF PERSON IF OTHER THAN OWNER President and CEO	
SORESS OF PERSON SIGNING 649 NOT GETS Rd. Ste 220,	
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